

Testimonials from DMC Foundation Lifeline customers

I am 85 years young and Lifeline has given me a sense of security. I am never alone when I have my Lifeline. My family is very happy that I have this service. It makes them feel better knowing that I can get help immediately when they are not around.

- Betty Graham

After mom had a fall in the night and was unable to get help, my sister and I decided immediately to call Lifeline. Lifeline has given all of us peace of mind knowing that help is only minutes away in any crisis, day or night.

- Nancy Hawn

My 89 year old Dad lived in the country and loved to garden. He had a history of falling and then having great difficulty in getting up. With Lifeline, he could safely pursue his hobby and I could have peace of mind knowing that if he fell, help would be on the way!

- Joanne Lyons

I have been with Lifeline ever since my wife passed away three years ago. My daughters, who live in Oregon were very relieved as I am 86 and living alone. They were worried if I had a fall or any other emergency, no one would know. With Lifeline, all I have to do is push my button and help will be there within a few minutes. Anyone who lives alone should have Lifeline!

- Harold Rundberg

My mother, Ceilla Riebe had your Lifeline unit in her home for many years. It was given to her as a gift by her prayer group, but then she continued with it as she saw how important it was. Being an elderly woman, wheel-chair bound, she knew she could signal in an emergency. What a comfort to her family and friends. Thank you for your program.

- William F. Riebe

Lifeline

Personal Response System

Lifeline Personal Response System is a program of DMC Foundation, an independent, non profit community action agency serving our community since 1975. DMC Foundation Lifeline began 32 years ago when the county approached the board of directors of DMC Foundation with a request that identified the need for Lifeline services in our community. The board was receptive to new health based program ideas, looking for more presence in the community.

DMC Foundation established the Lifeline service with eight units, which have grown to over 350 units to date. DMC Foundation Lifeline was the first personal emergency service in our community.

For more information about Lifeline and to enroll in our service please call us at (209) 576-3302.

DMC Foundation Lifeline

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Modesto, CA 95350

Phone: 209.576.3302

Fax: 209.527.1512

www.dmcf.org

DMC Foundation improves the lives of individuals and families in our community by providing quality health education and services.

DMC Foundation

"Health Through Education"

www.dmcf.org



Lifeline

Personal Response System

*Locally Monitored
and
Locally Serviced*

**For more information call
(209) 576-3302**

DMC Foundation Lifeline improves the lives of individuals and families by providing peace of mind and security.

Every second counts during an emergency

Delayed medical care can jeopardize your recovery. If you are alone, you don't know how long it will be before someone finds out you need help. For seniors, falls in and around the home are the most frequently occurring accident. Studies confirm that getting help quickly after a fall reduces the risk of hospitalization and death. With one push of a button, you can reduce some of these risks.

Lifeline Personal Response System provides adults, who may be living alone, security and peace of mind enabling them to live independently and confidently in their own home. Our customers and their families tell us they appreciate our quality service and local monitoring helping them feel confident using DMC Foundation Lifeline.

You and your family will feel more secure by having the Lifeline service. DMC Foundation Lifeline has served

our community for over thirty years. We are locally monitored 24 hours a day, 365 days a year. When you press the Help Button that is worn around the neck or wrist, you will be immediately connected to a Personal Response Associate. They will assess your situation to determine whether you require an assistance from a responder, either a family member or a neighbor that you have designated, or emergency services such as an ambulance, fire or police.



Your Lifeline can summon help for all types of emergencies such as chest pains, difficulty breathing, a fire or an intruder in the home. With a push of a button, you can get help on the line in just seconds. In the event of a fall or medical emergency, a Personal Response Associate will dispatch the appropriate service within seconds of receiving the signal that your button was pushed. Our associates are caring and professional when speaking with you during the emergency and can relay relevant medical information from your profile to assist emergency personnel.

Lifeline is available to everyone - seniors, individuals with disabilities or chronic illnesses can all benefit from Lifeline. You can use the service for a month or two or have Lifeline for years. We have clients who have used the Lifeline service for more than 18 years! For your convenience, DMC Foundation purchases the units that are then leased to the users for a monthly fee. Some individuals may qualify for the service through funding from other community agencies who may provide financial assistance.

Lifeline - helping you live safely and more independently

- ◆ Continue living in the comfort of your own home.
- ◆ Prompt, caring assistance at the push of a button, 24 hours a day, 365 days a year.
- ◆ Security and peace of mind for you and your family.

Getting the Lifeline service is easy, simple and there are no long term contracts. Please call us for more information or to enroll in DMC Foundation Lifeline.

(209) 576-3302

HOW DMC FOUNDATION LIFELINE WORKS

1. Summon Help



When you need help, just press your **Personal Help Button** which sends the signal to our response center.

2. Professional Response



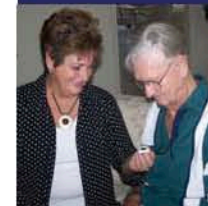
A Personal Response Associate establishes two-way voice communication through the **Lifeline unit**.

3. Appropriate Response



Within seconds, your **Personal Response Associate** accesses your profile and quickly assesses the situation.

4. Closed Loop



The Associate then contacts a neighbor, loved one or emergency services based on your specific needs.

Lifeline

Personal Response System